Office of E-Learning

Office
Main Office: K-206
Phone: 609-626-3479
Fall and Spring Hours: 8:30 am to 4:30 pm Monday - Friday
Summer Hours: 8:00-5:15 pm Monday-Thursday

Our office is located at the end of the 200 level of K-wing. Turn right just before you reach the President’s suite. Our main office is the first door on your right.

E-Learning Web Site
http://www.stockton.edu/elearning

Helpful Information
http://loki.stockton.edu/intech/ready.htm
http://blogs.stockton.edu/creativechaos

Learning Management System
Stockton University uses Blackboard Learn as its learning management system. Instructional sections are created on Blackboard for all courses, approximately 3 weeks prior to the start of the semester. If you would like to begin work earlier, you can request a development section and transfer your content later. If you have content from another institution that is in Blackboard or SCORM format, please contact the Office of E-Learning for assistance in loading the content on our system (609-626-3479)

Blackboard Support
Call the Office of E-Learning at 609-626-3479 (x3479 on campus) or visit our Blackboard support web site at http://www.stockton.edu/bbsupport.

Outside of our office hours, please log a call with the Help Desk:

Phone: 609-652-4309
Fall and Spring Semester Hours:
8:00 am to 11:00pm Monday - Thursday,
8:00 am to 5:00 pm Friday
8:00 am to 4:00 pm Saturday
Noon – 10:00pm Sunday
Email: helpdesk@stockton.edu

Browser Check
The browser check can be found on the goStockton Portal login page (http://go.stockton.edu). Browser issues must be resolved or problems may be experienced when accessing online resources. Employees and students with browser issues should call the Help Desk at 609-652-4309 (x4309 on campus) for assistance. Firefox is the recommended browser (http://www.mozilla.com)

Please Note: The mobile browsers on smart phone and tablets have limited capabilities. (e.g., features such as test and assignment will not function properly)
goStockton Portal
Make sure that you have your portal username and password and login in to reset your password and set up your security questions. Instructional videos are located on the portal login page. If you have any problems viewing information in the portal (e.g., Faculty Tab is missing), this generally means that there is a problem with your record in Banner. Please contact your academic School to have your Banner record reviewed and updated.

Stockton Email
If you do not already have a Stockton email account, complete the request form (http://intraweb.stockton.edu/eyos/sitemain/content/docs/eforms/compserv/admin_comp_account_req.pdf) and return the completed form to Computer & Telecommunication Services. You will need this to send email to your students and to receive important University announcements. Please read your Stockton email regularly and use your Stockton email when communicating with other Stockton employees.

Video Introductions
A welcome video can be very helpful in promoting student engagement in an online course. Faculty who wish to include introductory videos in their online and hybrid course sections, we have a small studio and video editing capability. Please allow plenty of time – seven to ten business days – for recording and editing. If you are unaccustomed to being recorded, please bring a script with you. We have teleprompter facilities available. Call 609-626-3479 for an appointment.

Technology Seminars
Individual training with the E-Learning staff is available by appointment. A variety of other training options are also available. Face to Face seminars for group instruction are scheduled throughout the year, as needed and by request. If you are unable to come to campus, many of our seminars can also be broadcast to your desktop using Blackboard Collaborate. (Please request remote access when you register.) Self-paced online learning is available for our most frequently requested topics. A wide variety of videos are available for on demand learning.

Online Meetings
Blackboard Collaborate is available for online meetings. This service can be very helpful for online office hours, recording class meetings for later review* and quick podcasts. For more details, please contact the Office of E-Learning (609-626-3479).

*If you wish to record a class meeting, be sure to contact Computer Services for a microphone setup (609)-652-4309.

Plagiarism Detection
The University offers the Turnitin document review service integrated into the Blackboard learning management system. If you have questions about this service, please view the instructional videos at http://www.stockton.edu/bbsupport or contact the Office of E-Learning for assistance (609-626-3479).

Instructional Continuity
Instruction can be interrupted by emergencies large and small. Most often those emergencies are of the day-to-day variety – bad weather, car trouble, illness. Advance planning can minimize the impact of these emergencies on the instructional program. For more information on what you can do to plan ahead, visit http://www.stockton.edu/continuity.

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