Network Restrictions

The following types of activities are not permitted:

- Any activity which is commercial or illegal.
- Hosting web pages for businesses, organizations, or individuals who do not have an official relationship with the College.
- Registration of a domain name associated with a Stockton IP address.
- Transmission of copyrighted materials.
- Use of any software designed to intercept or interrupt network communications.
- Uses which violate the Sexual Harassment Policy, Campus Code of Conduct, or any College policy.
- Unauthorized access or attempted unauthorized access to any local or remote computer system.
- Denial of service attacks (e.g., e-mail bombing) on any local or remote system.
- Mass e-mail distribution (also know as “spamming”).
- Connection or attempted connection of unauthorized equipment (i.e., network hubs, wireless access points). Connections are limited to one authorized system per port.
- Any activity that negatively impacts network or system reliability or performance.

Get Connected
HousingNet@stockton.edu

Frequently Asked Questions

Computer and Telecommunication Services
Main Office: D-127
Information Line: (609) 652-4447
Network Connection Line: (609) 652-4779
Web Page: http://compserv.stockton.edu

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This brochure has answers to the most frequently asked questions about network connections for resident students. If your question is not answered here, send email to HOUSINGNET@STOCKTON.EDU

Q. What are the minimum system requirements for connecting to the Stockton network?
A. We strongly recommend a minimum of Windows XP, a Pentium IV processor, 512 MB or more of RAM, 60 MB of free disk space and CD-ROM. Macintosh computers must have MacOS 8.x or higher, 68030 processor or higher, 256 MB or more of RAM, and 60 MB of free disk space. All systems must have a 10BaseT (twisted pair) network interface card already installed and any hardware conflicts resolved. Most new computers have Ethernet adapters built in, but some older models may require an Ethernet adapter and/or transceiver. Most computers sold within the last 3 years exceed these minimums. If needed, data cables are available at Housing check-in.

Q. Is wireless network access available?
A. Approximately 90% of the central instructional buildings have wireless network access. An up to date map of the campus wireless coverage is available online at the Computer & Telecommunication Services web page http://compserv.stockton.edu. Click on Students, Internet Services, Wireless. Wireless networking is not yet available in the residence halls and students may not install their own wireless networking equipment.

Q. Do I need to purchase any software in order to be connected to the Stockton network?
A. You must have the original media for your computer’s operating system and the network interface card installed in your machine. You must also have documentation for the network card. Anti-virus software will be available at no charge. Anti-virus software can be downloaded from the Computer Services web page.

Q. How do I establish a connection on the Stockton network?
A. Connection requests may be submitted online at http://frodo.stockton.edu. Stockton username and password (issued at orientation), student ID number, and computer Ethernet address are required to complete the registration. Documentation is available within the registration pages and on the Computer & Telecommunication services web page. Connection requests may be submitted from any Internet accessible workstation equipped with a graphical browser. Internet Explorer version 6.x or higher and Firefox version 1.5.x or higher are recommended. Students are strongly encouraged to submit their connection request before the beginning of the semester. Students having difficulty in making their connections should call Network Support at extension 4779. If needed, a problem resolution appointment can be set up with a technician on campus. Please call for assistance first.

Q. How do I report a problem with a residence hall network connection?
A. Call the Network Connection Line at extension 4779.

Q. May I connect more than one computer?
A. Students are permitted to connect one computer to the campus network. Connection of additional computers or any other unauthorized equipment is not allowed.

Q. Are there any restrictions on how I can use my computer once it is connected to the Stockton network?
A. Yes. All users of the campus computing facilities, including the campus network, are bound by the Standards of Usage. All students are presented with these standards when they activate their account or housing connection. Copies of the standards are available on the Computer and Telecommunication Services web page, in the Computer and Telecommunication Services office (D-127) and in the student handbook. Student use of the campus network must conform to these standards. Examples of network access violations are described on the next panel. Absence of a particular activity in these examples does not imply that the activity is permissible. Please contact Computer and Telecommunication Services if you have any questions.

Q. Can I continue to use my Internet account with America Online or other commercial Internet access vendors?
A. Most accounts with these types of services are accessible via the Internet. It is not necessary to use a modem connection to access these services from the residence halls. Settings on your client software may need to be modified in order to access these services via the Internet. For technical support, Comcast customers should call 1-800-266-2278, Verizon customers should call 1-800-567-6789, America Online customers should call 1-800-827-3338, and MSN customers should call 1-425-635-7019. For other service providers, please contact your vendor for access information.

Students who have their personal computers connected to the campus backbone are responsible for all uses of that equipment. Students are urged to shut down their computers when they are not in use and to install a BIOS password on their computers to prevent unauthorized access.